



Ocean Warrior Project / SV Linden

Expedition Booking

Terms and Conditions

WARRIOR CITIZEN SCIENCE LIMITED, hereinafter known as "The Company" TERMS AND CONDITIONS

By submitting your Voyage Application Form and ticking to agree to the Terms and Conditions, you agree to comply with and be bound by the following. Once this Form has been accepted by The Company, the participant named on the Form will have entered into a binding contract on the basis of the following Terms & Conditions. These Terms & Conditions are subject to variation without prior consent in writing from The Company. Expeditions and Training Courses are known as activities.

Pricing and Payment

Unless otherwise indicated, the cost of The Company's activities are inclusive of all onboard accommodation, meals, some non-alcoholic beverages, licenses (where applicable), taxes. Costs do not include flights, travel to and from the embarkation/disembarkation port, travel insurance, visa fees, vaccinations, passports, excess baggage charges.

We reserve the right to alter costs in response to a variety of conditions beyond our control. We will absorb the first 2% of any increase but thereafter will pass further increases on to you. Extreme environment travel costs can fluctuate dramatically so please be aware of this. All such surcharges have to be paid before embarkation.

You agree to pay your expedition fee as follows:

- 25% deposit once members of your party are approved
- 75% balance three months prior to the voyage start date
- 100% payment for any booking within three months of voyage start date

Travel Delays

Travel in extreme environments is not easy and delays due to weather are frequently experienced. Extra costs incurred as a result of delays will be met by participants.

Insurance

All participants must ensure that they have taken out full and appropriate insurance for their particular activity and we require that copies of such insurance be sent to us as soon as possible after enrolment. We are able to advise on insurance for those who wish. All participants must be insured for search & rescue, medical costs and repatriation in an emergency. Baggage and personal effects are at the risk of the participant at all times.

Participant Conduct

Participants are expected to comply with the reasonable instructions and leadership of Captain Rasmus Jacobsen and The Company's staff and conduct themselves in a reasonable manner at all times. The Company reserves the right to remove any participant from the activity at the staff's discretion and will not be liable to any losses as a result and is also entitled to any reasonable costs arising, payable upon demand.

Medical conditions and fitness

Participants must complete and sign a consent form prior to commencement. Medical information provided will be treated in the strictest confidence. The Company cannot be held responsible for illness occurring as a result of an ongoing medical condition or poor fitness level. If you have a medical condition The Company advises you to seek your own doctor's advice.

Complaints

Complaints will only be accepted during the activity period and should be brought to the attention of a member of staff who will endeavour to rectify any situation causing dissatisfaction. Should the cause of a complaint persist please notify us in writing within 28 days and we will endeavour to deal with the matter fairly and swiftly.

Cancellation of your Activity – by you

If for any reason you wish to cancel your participation we must be notified in writing, on receipt of which, we will acknowledge your cancellation. The charges made by us, based on the date we received your written confirmation of cancellation are as follows:

More than 42 days' notice – deposit only

42-28 days' notice – 60% of total cost

27-14 days' notice – 80% of total cost

Less than 14 days' notice – 100% of total cost

Proven exceptional circumstances will be considered, however, we advise you to have cancellation insurance.

Cancellation or Alterations – by us

The Company will not be responsible for any delays or alterations to the intended plan caused by illness, weather, strikes, war or threat of war, natural disaster, refusal of visas, riots, terrorism, political events or civil action affecting air or ground transport, or other events amounting to force majeure. We will send you details of alterations as soon as we are aware of them. Should we have to cancel the activities for reasons beyond our control (as above) then we will inform you without delay. We accept no liability for compensation. No refund will be made for any costs incurred by The Company up to this point. However, we will endeavour to obtain a refund ourselves for those costs and should we be successful then we will pass this on to you, less any administrative charges. The Company reserves the right to cancel all and any activities without reason or notice, in such cases we will issue a full refund of the Expedition Fee. The Company will under no circumstances be held liable for any associated expenses such as travel or accommodation costs.

Liability

The Company's activities are by nature never completely free from hazard. Whilst all reasonable precautions are taken to minimise the risks, participants accept that accidents, including serious injury and death can occur without The Company being at fault. Participants also recognise that The Company is not responsible for any loss or damage to the personal property of the participant, including money, clothing or equipment. The Company will only accept liability for physical injury to a client that is shown to result from negligence on the part of The Company and takes no responsibility for any loss or injury occurring as a result of the participant's failure to follow instruction and also takes no responsibility for any mishap during an activity from any instruction or information not given by The Company's staff. The participant also recognises that attendance on The Company's activities in no way qualifies him or her to teach the course content. The Company therefore accepts no responsibility for any mishap occurring to third parties taught by attendees of any Company course.

Equipment

Where clients are entrusted with the use and care of specialist equipment, they may be made liable for payment arising from any loss or damage made as a result of misuse or negligence.

Miscellaneous

Participants must accept and abide by the decisions of The Company's staff and by agreeing to these Terms & Conditions agree to do so. All participants should be fit and in sufficiently good health to enjoy their chosen activities. If you have doubts about your health, please discuss this with us and we can advise. It is your responsibility to ensure that your passports and visas are valid and that you carry with you any vaccination certificates required for your journey. All contracts and matters arising from them shall be subject to English Law and the exclusive jurisdiction of the English Courts. Participants are required to agree to these Terms & Conditions acknowledging that they have read and fully understand and accept them.

