

# Tecla payment Terms

Payment must be made by the Customer by crediting account number:  
NL30ABNA0538625597  
under account holder name: Tecla Sailing J.Sluik, Winkel  
Stating the reservation number.

The Customer must pay:  
20 % of total within 14 days of being offered a berth on Tecla.

The second payment is:  
40% 2 months before the voyage start date.

The third payment is:  
40% 1 month before the voyage start date.

If the voyage is booked in the time frames listed above then the % is adjusted accordingly.

## Article 6 - Cancellation

1. If the customer wishes to cancel the contract, they must inform the operator as soon as possible in writing or electronically. The date of receipt by the operator shall be regarded as the date of cancellation.
2. In the event of cancellation, the customer shall owe to the operator a fixed compensatory payment, at a percentage of the agreed price, namely:  
Compensation for the ship:  
20 % in the case of cancellation up to 6 months before the start of the sailing voyage;  
40% in the case of cancellation up to 4 months before the start of the sailing voyage;  
60 % in the case of cancellation up to 2 months before the start of the sailing voyage;  
80 % in the case of cancellation up to 1 month before the start of the sailing voyage;  
100% in the case of cancellation up to 1 week before the start of the sailing voyage;
3. The customer can request the operator's consent for a third party to take their place, up to 7 days before departure. The person replacing the customer must fulfil all the conditions associated with the contract. The customer and the person replacing them shall be jointly and severally liable for payment of the amount still owed for the sailing voyage, the alteration costs of € 50.00 and any extra costs.
4. The operator can cancel the contract if they cannot execute the contract as a result of exceptional and unavoidable circumstances and the operator informs the customer immediately and before the start of the sailing voyage.
5. The operator can cancel the contract within the period stated in the offer in the event that the number of reservations for the sailing voyage is smaller than the minimum number of participants required, which the customer was made aware of prior to the booking.
6. In the cases referred to above in paragraphs 4 and 5, the operator shall repay to the customer all amounts already paid for the sailing voyage, without being liable to pay damage compensation.

[Tecla's Full Terms and Conditions](#)